# **BOSTON COLLEGE CHILDREN'S CENTER**

**PARENT HANDBOOK 2023-24** 

Boston College Children's Center Haley Carriage House 5 Stone Avenue Chestnut Hill, MA 02467 (617) 552-3356 main number (617) 552-3089 Director (617) 552-0202 emergency line Email: karen.cristello@bc.edu

BCCC Parent Handbook 2023-2024

## Contents

History and Philosophy	5
Children's Center Faculty	6
BCCC Classrooms	6
Faculty Lines of Authority	6
Background Records Check	6
Program Plan	7
Goals for Children	7
Goals for Families	7
Curriculum Development Plan	7
Typical Daily Schedule	7
Arrival and Pick UpTimes	8
Outdoor Play	9
Rest Time	q

Challenging Behavior $\tilde{0}$ $\tilde$
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Referrals14
Individual Education Plans15
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Observations, Research, and Student Teacher Training15
Registration and Enrollment15
Continuing Enrollment
New Applicants16
Summer Program16
Tuition Policy 2023-24
Other Expenses

BCCC Parent Handbook 2023-2024

Storm Closings or Delayed Opening	24
Building Security	
Child Care After Hours	
Safety Inspections	24
Building & Playground Inspections	24
BCCC School Calendar of Official Holidays	25
Ó[ • d } ÁÔ[   ^* ^ ÁÔ@jå¦^} q Center Faculty	26
Preschool Nutrition Guidelines Addendum	

## **History and Philosophy**

Boston College Children's Center is a response to a child care need expressed by members of the University community. The program has provided a high-quality preschool curriculum and extended day care for children of faculty, employees, graduate and undergraduate students since 1988. When available, spaces are also offered to neighborhood residents. The Center is owned and operated by Boston College and is part of the Human Resources division of the University. The Director of the Center reports to the Vice President for Human Resources, who approves all Center policies as well as Center tuition and fees. The Center is located in the Haley Carriage House, one block from Beacon Street. This affords parents the convenience of an on-site facility, the ability to visit their child during working hours, and the beauty and comfort of a neighborhood setting.

The Center's philosophy, teachers, and curriculum support a developmental and predominately play based approach to learning, which is incorporated in the daily activities and schedules. The teachers utilize the MA EEC guidelines and core standards for preschool experiences when developing the curriculum. An emphasis is placed on exploration, inquiry, discovery, and play while learning about topics, which are meaningful and interesting to young children. Activities are designed to foster the physical, emotional, social, and cognitive growth of young children. Classrooms are divided into learning ds own

## **Children's Center Faculty**

Director

## **Program Plan**

### **Goals for Children**

We anticipate that children in our care will have opportunities to:

develop socially, emotionally, physically, and cognitively.

gain confidence and build self-esteem by practicing and developing self-help skills, becoming more independent, and being a valued member of a group.

strengthen communication and cooperation skills.

practice self-regulation skills and strategies, while being guided in problem solving and conflict resolution techniques

feel special, included, and accepted while their home culture and language is reflected in the classroom environment.

participate in tasks that are open-ended, engaging, and meaningful, both indoors and outdoors.

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11:15 AM Outdoor play

12:15 PM Lunch and clean up, toileting

12:50 PM Story time 1:00PM - 2:45PM Rest time

2:45PM - 3:30PM Wake-up, toileting, and afternoon snack

3:30PM -

#### **Snacks and Lunch**

Please send in a labelled lunchbox with a morning snack, lunch, and an afternoon snack. Please label all containers within the lunchbox. BCCC makes a strong effort to limit the amount of trash that we generate daily and highly encourages the use of re-usable storage containers and utensils. To avoid throwing away unnecessary amount of paper cups, each child is encouraged to bring in a water bottle which he/she may access at any point of the day. Also, BCCC does have a limited number of reusable forks and spoons, which get cleaned and sanitized after each use. We do appreciate when families can send in labelled reusable utensils for lunch and snack items.  $\acute{O}$ [  $^{\bullet}$ ( $^{\bullet}$ )  $\acute{O}$ ( $^{\circ}$ )  $\acute{O}$ ( $^$ 

#### **Rest Time Items**

Full day children need a customized cot sheet and blanket [Au] | |^^-Ú[ ||^^-Ú[ ||^^-Ú[ Auailable for purchase through BCCC), stored in the BCCC zippered bag. Children are welcomed to bring in a favorite stuffed toy for rest time as well.

#### **Items from Home**

Transitional objects often help children adjust to or feel safe in a new environment. Preschoolers often hold stuffed animals, dolls, and blankets dear. We ask you to consider several factors when helping your child choose appropriate items to bring from home.

- 1. Items should be able to fit into a child's cubby.
- 2. Items should not present choking hazards or encourage aggressive behavior.
- Please label all items.

## Suggested School Attire

1. Please dress your child in durable, casual

- 1. Have realistic expectations of children.
- 2. Structure environment to facilitate the atmosphere you wish to create.
- 3. Maintain a consistent, reliable routine and schedule in the classroom.
- 4 Set clear and simple limits.
- 5. Be aware of body language, facial expression, and tone of voice. Children's cooperation is greatly influenced by an adult's demeanor.
- 6. Be kind but firm in upholding classroom rules.

#### More specifically, teachers:

- a) Start each day or transition by reviewing the school/classroom rules.
- b) Give five-minute warning before transitions
- c) Praise and model appropriate behaviors.
- d) Distract or divert attention from inappropriate behavior.
- e) Give the child two appropriate actions from which to choose.
- f) Recognize the child's feelings and stress the use of words to work out problems. Model responses for children.
- g) Make consequences of behavior clear and logical. (If a child is no3 669.94 Tm.94 Tm.94 Tm.94 Tm.9412 792 reW

Your child may not want you to leave at the end of your visit. This is very common and stress may be avoided by preparing your child prior to the visit. On the day you plan to come, explain to your child when you are coming, how long you will stay, when and where you are going when you leave, and when you will return. The separation problem will diminish quickly if you are very positive about your planned visit and follow through with your routine each time.

## **The Parent Partnership**

The role of the BCCC Parent Partnership is consultative, not legislative. Its primary purpose is to offer advice to the Director

#### **Sharing Assessment Results**

The teachers at BCCC communicate the results of their assessments in many ways. Informally, the teachers will communicate with parents through phone calls, e-mails, and face-to-face conversations on an on-going basis. The teachers can gain useful information from parents, as well as sharing what they are learning about the child at school. Formally, our assessment system allows us to establish a partnership with the families throughout the year. We communicate our findings through:

At least two parent conferences (once in Fall & Spring)

Two written reports, aligned with the COR Advantage system, addressing the social, emotional, physical, and cognitive development of the child.

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The initial parent conference takes place during the fall semester and focuses on the adjustment and transition to a new & and the fall semester and focuses on the adjustment and transition to a new & and the fall semester and focuses on the adjustment and transition to a new & and fall and

**Social Services** 

Marie Elena Gioiella BC Faculty Staff Assistance Program (617) 552-3340 MAEEC (617) 472-2881

MSPCC Early Childhood Mental Health

Consultant Contact: Jayna Doherty

idoherty@eliotchs.org

website: www.mspcc.org

508-688-5408

**Educational Services:** 

Early Intervention, Newton (617) 552-7398

Newton EC Office (617) 552-7709

**Services for Diverse Families** 

MA Multi Cultural Resource Directory MADPH

#### **Individual Education Plans**

Children identified with a special need will have an IEP or IFP from their early intervention program, school system, or a private crean and at the invitation of the parent, be the school liaison at the IEP meetings.

## **Professional Development Plan**

The Boston College and BCCC administration supports and encourages the ongoing professional development of the staff. All staff members are required to engage in and complete 20 hours of professional development trainings each year. Days in late August and three days scheduled throughout the year are set aside for this purpose, and it is necessary that the Center close during these times.

### **Observations, Research, and Student Teacher Training**

This Center is enriched by its association with Boston College and has a special interest in furthering the mission of the University to develop new knowledge and to train education professionals. At the same time, BCCC is not a laboratory profe(s)-5urrf(t traibe)4(r)-3(s)-5( are )13(r, e)-7( f)-bor t a

3.	Any special documents or information referring to legal custody, family arrangements (which may impact parental

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- 3. Tuition for BC-affiliated families with a second enrolled child may be reduced if the family qualifies for assistance according to the income guidelines for subsidy reduction and funds are available.
- 4. Tuition is not decreased for holidays, vacations, early release days, training days, or absences.
- 5. All accounts will be billed by an automatic debit to a designated checking or savings account. Tuition is debited between the third and the fifth of each month or the next business day if the third falls on a weekend. If a debit is returned, services may be withheld until a payment arrangement is made and the account is brought up to date.
- 6. Summer enrollment is separate and is offered in one-week increments. The summer enrollment form serves as a contract for service and commitment of enrollment and promise of payment. All information about summer is sent to current enrollees in February/March.
- 7. Should the Center Referral or Termination policies be applied by the center, the tuition rate will be pro-rated and any adjustments will be returned promptly.
- 8. Any withdrawal requires a written notice 30 days in advance. Early withdrawal, a withdrawal that differs from the contracted term, will result in a payment for the last month attended <u>and</u> a forfeiture of the advanced payment.
- 9. Schedule changes to the contract resulting in a reduction of tuition will incur a fee of \$200.00.

## **Other Expenses**

**Resting linens**- We have a nap sack type linen called a Rollee Pollee with a BC zippered canvas bag for the cost price of \$25. Your child can add a small resting buddy (or stuffed toy) to the nap bag.

**BCCC Events-** BCCC has several family events, which vary from year to year. The program does its best to incur the expenses related to these events. However, if the cost or expense associated with offering a particular event becomes prohibitive, families may be asked to contribute a small amount to offset the overall expense.

### **Late Policy**

ÓÔÔQ Álate policy outlined below will be followed in non-emergency situations that result in children being picked up after the Center closes (5:30 PM during the academic year, or 3:30 PM on Fridays during early release late-May through August). The policy is nonnegotiable and has been reaffirmed unanimously by the Parent Partnership.

In the event of a late pickup that is not the result of an emergency, a late fee of \$1.00 per minute will be assessed. The teacher and parent will note the time of departure in the log and parents will be required to sign the log to acknowledge the time. A note requesting payment of the late fee will be sent the following day by the Director. Prompt payment is expected.

After two late pickups the fee will double and continue to double with each incident. Chronic lateness will require a meeting with the administration.

If you know you will be late, for whatever reason, please call the Center emergency line at **617-552-0202**. Without information, the staff may be compelled to involve your designated emergency contact in the situation.

The director and teachers are aware that emergencies do occur and these situations, when brought to the attention of the staff, will be dealt with on a case-by-case basis. The staff appreciate your vigilance in picking your child up by 5:30 as they have evening commitments, childcare pickups, second jobs, classes, and long commutes.

#### **Weapons Policy**

Probationary Period and Suspension/Termination Policy				

The Center teaches conservation and recyclable containers and utensils for lowe will be sure they are returned each	unches instead of foils,	everyday routines. Parer wraps, and plastic baggie	nts can support this by using es. Please label the containers ar	nd

Parents are advised of communicable diseases or conditions via e-mail Health Alerts and/or cubby room notices. Please note these alerts and follow recommended precautions especially during flu season.

In the event there is an outbreak of a childhood disease for which there is immunization, the teachers will remove any under-immunized child from the group and contact parents. BCCC will request that the child be excluded from school until the contagion has passed.

### **COVID**

Specific responses to and protocols related to COVID-19 will be shared often with families via an email announcement. As protocols and responses change, families wil

Director. Teachers will sign a log when they dispense medication.

A doctor, in writing, must authorize non-prescription drugs in order to be dispensed by teachers. Parents may come to the Center to dispense nonprescription drugs to their children. We request that these drugs be used for minor cold symptoms only and not to mask a fever, severe coughs, or active diarrhea.

Individual topical creams, sunscreen, and insect repellent may be dispensed as directed with written parent authorization. Parents must provide their preferred sunscreen product. The Center will, with parent permission, provide OFF Skintastic as an insect repellent. The Center does not usually experience mosquito problems and prefers to come indoors to using repellents. If this situation changes we will inform parents especially if the use of repellents becomes necessary.

## **Dental Hygiene**

The Center supports the State regulation regarding tooth brushing at school. Children may brush their teeth after lunch. Parents provide a toothbrush, no toothpaste is used. The toothbrush will be kept in the classroom holder and sent home for replacement every 3 months or after an illness. Parents also have the choice to opt out of tooth brushing by filling out the form in the enrollment packet.

#### **Restricted Substances**

V[ Å | [ & & A Ç^|^[ } ^ q A P^a © ÔÔÔ Á Á Á [ } - smoking building. The entire Boston College Campus is smoke free, so no smoking is permitted on BC properties. No alcoholic beverages are permitted at BCCC when children are in care.

## **Emergency Procedures**

In the case of a health (physical or dental) emergency, the Center adheres to the following procedures:

In the case of an emergency involving a child:

- 1. The teacher with the child will assess the situation and dial BC Police at ext. 2-4444 and explain the nature of the emergency. The EMT on duty will come and assess the child and/or call the ambulance.
- One staff member will attend to the child while a supervisor retrieves his or her record and calls a parent.
  Emergency cards are revised annually but it is the parent's responsibility to update the Center's emergency contact numbers if they change midyear. Reminders are sent each semester.
- 3. In a life-threatening situation, BC Police or an ambulance will transport your child to the closest hospital.
- A staff person who witnessed the emergency will accompany the child to the hospital, bringing records and all parent permission forms.

#### **Mandated Reporting Laws**

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emergency personnel through our emergency line 2-0202 and/or cell phones.

In the event that BCCC needs to be evacuated, c@Acce-A[||[],Acce-A[||]] Acce-A[||[],Acce-A[||]] Acce-

## **Storm Closings or Delayed Opening**

The Boston College administration will post information on BCINFO at <a href="https://portal.bc.edu/portal/page/portal/MyServices/Login">https://portal.bc.edu/portal/page/portal/MyServices/Login</a>

BC will also try to get information on the radio by 7:00AM. WBZ (1030AM), WRKO (680 AM) and WBMX (98.5 FM) and on TV News 4 and Channel 5's Eye Opener News. It will also be recorded on 617 552-INFO. In the event of storm closings or delays The Children's Center will be closed when <u>University offices</u> are closed. The Center will delay opening until the time designated by the University for office personnel.

In the event that you arrive at BC before the scheduled opening time, please keep your child(ren) with you. The teachers cannot accept children before the University opening time. It is not possible to anticipate when other commuting staff will get here during a storm delay and we do not want to create a safety issue or violate licensing standards by having too many children with too few staff.

## **Building Security**

BCCC has coded door locks. The combination is changed and given to parents and staff at the beginning of each academic year. Please keep this code confidential and give only to your authorized pick up persons. Please do not share this code with the children; they like to offer it to anyone approaching the door. Files and computers are in offices, which are locked when unoccupied.

Please do not open the center door for an unknown adult. Authorized BC personnel should have badges visible when they come to the door.

#### **Child Care After Hours**

Any BCCC student employee who accepts a baby-sitting job does so as an independent contractor and not as an employee of BCCC. BCCC cannot be held responsible or be held liable for actions or incidents that occur when a person is engaged in work outside their employment day with BCCC. If you wish to have a student pick up your child from the

## **BCCC School Calendar of Official Holidays**

## Karen Cristello, Director

#### **Education**

BA in Early Childhood Ed, Stonehill College, 1991 MA, Human Dev & Ed. Psych, Boston College, 1994 Director 2 Qualified

#### **Experience**

32 years in the EC field 30 years at BCCC

#### **Annmarie Lee, Assistant Director**

#### Education

BA in Early Childhood Ed, Lesley Univ, 2014 MA of Education, Boston College, 2019 Director 1 Qualified

#### **Experience**

26 years in the EC field 16 years at BCCC

#### **Emberly Cloutier, Adventurer Teacher**

#### Education

BS in Elementary Education, Univ. of Maine, 2018 MA of Education, Boston College, 2021

#### **Experience**

6 years in the EC field 4 years at BCCC

#### Lily Canders, Adventurer Teacher

#### **Education**

BS in Elem Ed and Child Development and Family Relations, 2023 Concentration in Early Childhood Education and Child Development

#### **Experience**

1st in the EC field 1st at BCCC

### Jennifer Chabot, Explorer Teacher

#### Education

BA in Child Studies, Tufts University, 1991

#### **Experience**

32 years in the EC field 13 years at BCCC

### Claudia Eaton, Explorer Teacher

#### Education

BA in Sociology, Guilford College, 2005 MA in Secondary Ed, UMASS Boston, 2010 Early Childhood teacher and director certifications, Colorado Mountain College

#### **Experience**

11 years in the EC field 5 year at BCCC

### Alicia Pritchard, Duck Teacher

#### **Education**

BA, Mass College of Art and Design, 2008 M.Ed. in Early Childhood Education, Lesley Univ, 2014

## **Experience**

12 years in the EC field 9 years at BCCC

## Michelle Lewis, Duck Teacher

#### **Education**

BA in Psychology, Regis College, 1996

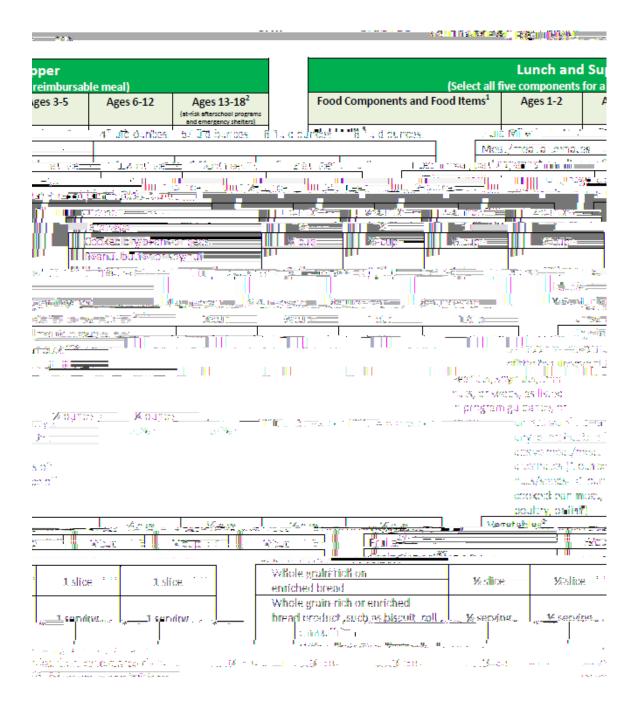
#### **Experience**

27 years in the EC field 6 years at BCCC

#### **Preschool Nutrition Guidelines Addendum**

### **General Nutrition Recommendations:**

Children of all ages should consume a balanced diet that together with daily physical activity promotes healthy growth and development. *The Dietary Guidelines for Americans* advises a dietary pattern that emphasizes whole grains, fruits, vegetables, low-fat dairy, and lean protein sources for all people age 2 years and older. Poultry, legumes, and seafood are recommended sources of lean protein while red meats and processed meats should be limited. Intake of added sugars and sweetened beverages should be moderated to lessen risk of dental caries and excessive energy intake that contributes to overweight. For this reason, the *Dietary Guidelines for Americans* recommends that added sugar be limited to no more than 10% of total calorie intake. Additionally, the American Academy of Pediatrics recommends that fruit juice intake be limited to 6 oz. /



½ cup vegetable